

FONTANELLE HOA
201 S. ELLIOTT AVENUE, WENATCHEE, WA 98801

January 28, 2010

Adjusters International
400 Oyster Point Blvd., Suite 519
South San Francisco, CA 94080

As you know, we suffered a fire at our building where several of our residents reside. The members of the Fontanelle HOA wish to thank you and your team for achieving a swift and reasonable settlement from our insurance company.

Your team was fabulous when it came to the details relating to rebuilding the structure and accounting for a settlement from our insurance company. Your team is not only professional but also held our hand throughout the process. Each member of your team was meticulous when it came to the details. You were even able to get us reimbursed for the cost of the items required to meet the standard building codes. Not only were you on top of things, but you were able to negotiate us a settlement almost double what the insurance company had originally offered us.

Again, we wish to thank you and your team for helping us through this difficult process. Please do not hesitate to use us as a reference and refer potential customers to us for a referral.

Sincerely,
Fontanelle HOA


Herb Gatewood
President