



Commercial Brokerage

Property Management

Construction

August 29, 2001

Mr. Harvey Goodman
Mr. Barry Flax
Goodman-Gable-Gould/Adjusters
International
133 Rollins Avenue
Rockville, MD 20852-4004

Re: Holbrook Shopping Center, Gaithersburg, Maryland

Dear Messrs. Goodman and Flax:

Not having used Goodman-Gable prior to the fire at the Holbrook Center in April of 2001, we were extremely pleased with the knowledge of your staff and their expertise in handling these matters not only with the Tenants of the Center, but with the insurance company as well.

Needless to say we are immensely pleased with the outcome, as is the Owner of the Center, and don't believe we would have gotten such results without the diligence of the Goodman-Gable and Rollins Accounting staff.

Thank you,

A handwritten signature in black ink that reads "Ralph W. Hale III". The signature is written in a cursive style with a large, prominent initial "R".

Ralph W. Hale III
Senior Property Manager

RWH/mtd

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