

December 4, 2014

Adjusters International

3575 North 100 East, Suite 125

Provo, UT 84604

Dear Dow,

Initially when our home suffered a terrible fire, my wife and I thought we can handle the claims process with our insurance company on our own. However, after three months of frustration, we realized we needed help. Luckily we met Dow Brooks and Clay Gibson from Adjusters International. We should have signed up with you from the very beginning.

Over the next year and a half, Clay worked diligently and delivered on every single promise made to us. On top of that, Adjusters International provided excellent customer service! Heather and the inventory team prepared detailed documentation that allowed us to collect the full limits of our personal property coverage. It was virtually impossible for me and my wife to document everything we owned on site by ourselves. Clay took exceptional care of my family during this difficult time. He made sure we had temporary housing for the duration of the repairs and made sure our home was rebuilt.

The entire team at Adjusters International made us felt as if someone really cared after the fire. We wouldn't have been able to get through the last year and a half without you guys. I would highly recommend anyone thinking of hiring Clay Gibson and Adjusters International to do so as soon as possible. Don't wait!

Sincerely,



Kevin Hogge