

Austin Enterprises DBA Frenze Bridal

August 28, 2006

The Greenspan Co./Adjusters International
400 Oyster Point Blvd., Ste 519
So. San Francisco, CA 94080

I am writing to say thank you so much for your efforts in successfully representing me on my fire claim with Ohio Casualty Insurance Company. My wise and business partner knew from the first week that hiring your firm was the right decision for us. I never would have thought that a small electric fire would affect our business and force us to temporarily shut down like it did and cause the complete disposal of our inventory.

Initially, we met with Steve Severaid and Gordon Scott. They put us at ease and explained the team concept. We liked Steve and Gordon and wanted them to handle everything. But we trusted in their judgment and needless to say, they were right. Although they were always involved, it seemed like everyone on your team was an expert including you, Allison and Chris.

You and your firm were very knowledgeable in the handling of our stock claim, Loss of Income coverage and all of the other coverages we didn't even know that we were entitled to under our policy of insurance. I could see how valuable it was and how happy we were to have the expertise to deal with each aspect of our claim. As such, please extend our sincere thanks to Allison and Chris for their fine efforts on the Stock and Business claims.

As I am happy with what your firm was able to achieve for us, please feel free to contact me at any time and I'll be happy to recommend your services to other business owners who might consider hiring your firm. Your efforts to deal with all aspects of our claim allowed us to focus on reopening our business and for that we are truly grateful. Thank again

Sincerely,



Ali Najib
President

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