

Eugene & Anita Iacopi
2119 Quail Point Circle
Medford, Oregon 97504

466 Montridge Way
El Dorado Hills, California 95762

The Greenspan Co./Adjusters International
455 University Avenue, Suite 350
Sacramento, California 95825

Greg, Anita and I want to thank you and your entire team for the outstanding job you all did in representing us in the difficult task of concluding our claim with our insurance co. Special thanks goes out to Gary Johnson, Kenny Taylor and Jenny Schultz. These folks did an outstanding job in preparing the detailed inventory lists, required by the insurance co, for our personal possessions and the replacement costs for the structure loss of our home. This task was not something we would have been qualified to do.

One of the better decisions we have made was when we took your call and signed on with The Greenspan Co./Adjusters International, shortly after the fire. Little did we know, at that time, how difficult it would be for us, as individuals, to prepare the detailed information, which the insurance co. would require. Part of what else we didn't understand was that the whole experience of losing our home and all of our treasured possessions was extremely emotional and stressful. In comes The Greenspan Co./Adjusters International and due to the efforts and professionalism of your people, we found the process more tolerable.

Our special thanks goes out to Gary Johnson and Kenny Taylor for their outstanding skill in dealing with the insurance co. in bringing the final resolution to our claim.

We would recommend to anyone who may have a disaster similar to ours to retain, as soon as is possible, The Greenspan Co./Adjusters International and relieve much of their pain going forward in the process.

Sincerely,
Gene and Anita Iacopa

Jenny Schultz
cc: Gary Johnson
Kenny Taylor

Gene & Anita Iacopi