

October, 25, 2012

Mr. Randy Gower
Adjusters International Pacific Northwest
6446 Fairway Ave S E Suite 140
Salem Oregon, 97306

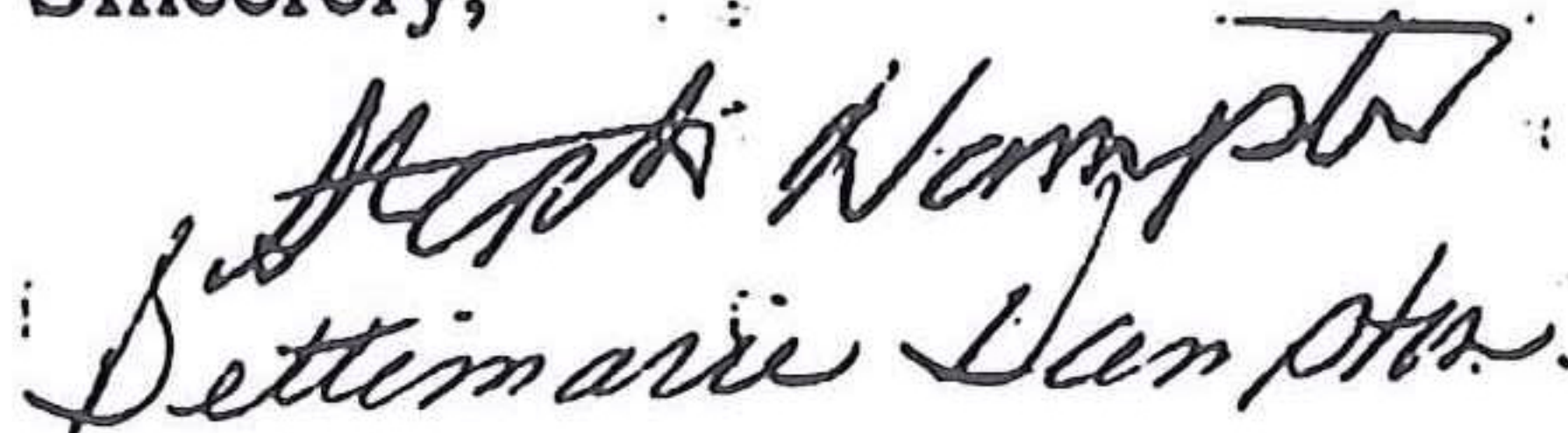
Dear Mr. Gower:

We would like to thank you and your company for all of your help during our recent loss. At the time we were hesitant to consider your type of company, as we had never heard of your type of services. The fire was more then we could imagine! One never expects this to happen to them, it was very emotional, and we lost a lot of sleep.

Thanks to Mr. Gower and his staff at Adjusters International Pacific Northwest for all the hard work they did in reaching a settlement for us.

We would recommend your company of professionals to anyone who has had the same loss as we did. We never expected to receive what we did, and you kept your word and got us more then we thought possible. Hiring your company was the smartest thing we did, you handled everything for us in a very timely matter. If you ever need us as a reference please feel free to call us. Again, a BIG thanks!

Sincerely,

Handwritten signatures of Steve and Bettimarie Hampton in cursive script.

Steve and Bettimarie Hampton