

Mike and Corina Gerard
Mulino, OR 97042

July 23, 2015

Joshua Scott
Adjusters International
One World Trade Center
121 SW Salmon St. 11th Floor
Portland, OR 97204

Dear Mr Scott:

We would like to extend to you, David Droubay and everyone else at Adjusters International who worked on our claim our sincere thanks and appreciation regarding the expert handling of our fire claim. Your assistance and the competence of your team of experts relieved us of a huge amount of stress and heartache at a time when our lives were in a state of chaos.

We are happy that we retained your services since it was impossible for us to negotiate effectively with the insurance company by ourselves. We would never have been able to document the inventory in the detail that your company did.

After a long process of submitting receipts, holdback money has been issued to us and our claim is finally coming to an end. Josh, you and the entire staff that we have worked with from Adjusters International have been very professional, knowledgeable, courteous, determined and sincere. We are very pleased with our final settlement and we know we have received way more money since you were involved.

Thank you again for everything you have done to secure us a fair settlement.

Sincerely and thank you again,

Michael & Corina Gerard