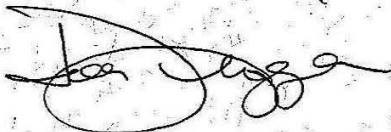


The Greenspan Company/
Adjusters International
3090 Independence Drive, Suite 250
Livermore, California 94551

October 19, 2008

I just wanted to let you know how much my family and I appreciate your work on our behalf. I know that without your assistance as our adjuster we would not have received our correct settlement from the insurance company. Without your assistance we never could have documented all of the details and expenses that resulted in a settlement that was 40% higher than originally offered by our insurance company. I would be glad to offer my recommendation of you firm to anyone. Please list me as a very satisfied customer.

Sincerely,

A handwritten signature in black ink, appearing to read "Joe Driggers". The signature is fluid and cursive, with a large loop at the end.

Joe Driggers