

Adjusters International
Northern Regions/East Bay Office
Suite 250, 3090 Independence Drive
Livermore, CA 94551

RE: Hawaiian Waste Systems, LLC

We'd like to thank you and your team for all of the work that you did on our behalf following our fire six months ago. The fire was extremely disruptive to our business. It severely damaged much of our complicated equipment, destroyed much of our inventory and interrupted the start up of our major contract. We were at a very sensitive time in our start up and our bank was naturally concerned when we had the fire.

Your team was on site and was totally devoted to our cause from the beginning. We are a very small organization and had neither the manpower nor the expertise necessary to properly assess and value the damage. By working with you we identified losses that we would have missed. Further, our bank and our customer were both impressed that we reached out to professionals to assist in resolving our claim. You kept us informed and kept your entire team fully engaged. Our initial concern was that we were too small to be of interest to you. You treated our loss in the same manner as you would have treated your own.

I am convinced that our outcome would have been different without you, and that there was tremendous value in retaining AI. Thank you for your efforts in bringing about a successful conclusion to our claim.

Hawaiian Waste Systems, LLC

Michael J. Chutz
President

Cc. Linda Henriques
Scott LaRue