

GASTINEAU APARTMENTS, LLC  
127 SOUTH FRANKLIN STREET  
JUNEAU, ALASKA 99801

September 17, 2013

Adjusters International  
400 Oyster Point Blvd., Suite 519  
South San Francisco, CA 94080

We own a large apartment building in downtown Juneau that suffered a tremendous fire causing significant damage to our property. Obviously, it was devastating to see our income generating investment go up in flames. We had no idea how to handle the myriad of insurance and claims issues that are inherent in such type of a loss. I am so glad I met with you, Ken Crown, and Blair Hanson shortly after our loss. We could not have recovered without the efforts of Adjusters International.

We sincerely appreciate your skills and efforts in navigating us through all the problems and hurdles that the insurance company threw our way. First, you were instrumental in dealing with the tenants and their displacement. Second, your claim strategy and game plan for the mitigation efforts were well thought out and crafted towards a speedy recovery. Third, the team of experts you retained, including your construction consultant, Kevin Bacon, was a tremendous asset to our eventual settlement. Fourth, your interaction with our lender and diligence in following up to get their attorneys on track with our recovery was extremely helpful. Finally, the skills you and your team employed in negotiating with our insurance company and its army of consultants and adjusters resulted in a policy limits resolution.

We are eternally grateful for all the efforts you and Adjusters International put forth on our claim. We are happy to serve as references to any potential clients thinking of retaining your services. Please feel free to share my contact information. I know you will always be a tremendous advocate for any individual or company that has suffered a loss and has to deal with their insurance company to get through it.

Sincerely,



Camilla Barrett, President