

Anchor Forge and Iron Co., Inc.

917 Warburton Avenue
Santa Clara, CA 95050
408 243-4337
Fax 243-4382

August 12, 2004

The Greenspan Company
Attn: Ken Crown / Partner
2 No. Second Street
Suite 1215
San Jose, CA 95113

Dear Ken,

I wanted to just thank you so much for the wonderful job you did on my claim. Through your efforts, I collected policy limits on all my personal property even though some of my personal property was, in my own mind, obsolete (some of the equipment was over 40 years). I would never have been able to provide the detailed inventory, which your personnel did.

Your tenaciousness in negotiating with Travelers Insurance's independent adjuster, Mr. Mark Sturgess of McLarens Young International, resulted in increasing our building loss an additional \$100,000 more than what would have otherwise been paid. In addition, you were able to secure a cash out settlement for the code upgrades and depreciation that I would not have collected since I am spending substantially less in repairing my damaged building. What can I say except thank God I made the right decision in hiring you to handle my claim. Please feel free to have any prospective clients give me a call in regards to your services. Keep in touch.

With much appreciation,



Matt Landers
President
Anchor Fore & Iron Company