

APR 3 1990

March 31, 1990

The Greenspan Company
400 Oyster Point Blvd.
So. San Francisco, CA
94080

Attention: Mr. Randy Goodman

Dear Mr. Goodman:

This letter is to advise you that we are extremely pleased with the manner in which Mr. Kenneth Crown and Mr. Robert Crown responded to our needs, after our home was seriously damaged in the 7.1 earthquake of October 17th, 1989.

In this day and age when service has deteriorated in many companies, it is delightful to find representatives of The Greenspan Company, not only experienced and knowledgeable, but so cordial and supportive.

Kenneth and Robert should be commended for the outstanding service which they performed for us.

Sincerely,



Mr. & Mrs. Lawrence Amron
Santa Clara, California

(408) 243-3167

