

November 10, 1985

The Greenspan Company
400 Oyster Point Blvd.
So. San Francisco
California 94080

Gentlemen:

In January 1985 we suffered a serious fire which caused considerable damage and disrupted our business. It was most difficult for us.

The day following the fire we contracted with the Greenspan Company to act as our insurance adjusters. This agreement was reached with Jerry Fleischman and Randolph Goodman.

The entire investigation of the damages and losses as well as the presentation to the insurance company was conducted by Randolph Goodman, the adjuster representative of the company (Greenspan). Although the process took a very long time due to a reluctant insurance company, it was finally concluded in a satisfactory manner.

Mr. Goodman was most diligent in pursuing every avenue to push the matter to its conclusion. This letter is being written to thank Mr. Goodman, his staff, and the Greenspan Company for a job well done.

Sincerely,



The 4-Play Partnership &
McKenna's Double Play.
by Paul C. Diebels, Partner/President
2401 - 16th Street
San Francisco, CA 94103