

September 1, 2016.

Attention: Eric Metz
455 University Avenue. Suite 350.
Sacramento, CA 95825

Dear Eric:

I'm writing to express my thanks to The Greenspan Company/Adjusters International for successfully adjusting a claim I filed for my commercial/income property in Fiddletown, CA. In this day and age, it's hard to find any company who will delivery on their promise; The Greenspan Company/Adjusters International delivered on its promise.

On June 28, 2016, my building was substantially damaged by fire. Adding to this bad situation was the fact I live 185 miles away from Fiddletown, and have a full time job, which made it extremely difficult, if not impossible, to handle my claim or to deal with the insurance company and all of their demands.

Knowing I needed professional help, but not knowing what Public Adjusting was, when I met Richard Villanueva, I had to decide if I was going to put my trust and the outcome of getting a fair settlement from my insurance company in your hands. After meeting Richard, I knew your company was who we needed. I could tell by the manner in which Richard represented your company, I'd get a level of advocacy and professionalism I'd never get on my own or if we hired another public adjusting firm.

By retaining your company's services, I virtually had to do nothing regarding my claim; however, I still got everything I was due from my insurance company. It was truly one-stop-shopping; you arranged and held multiple property inspections, created all of the repair estimates, assured the insurance company did not apply a co-insurance penalty, and negotiated a final settlement that met my future needs regarding my property.

I'd recommend The Greenspan Company/Adjusters International to anyone who wants to assure they get a fair settlement. Thank you again for all your help.

Sincerely,



Karl Lee
237 Blue Bonnet Lane #404
Scotts Valley, CA 95066