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Darwin E. Christensen, CPA_____

January 9, 2014

Clay Gibson
The Greenspan Co./Adjusters International
400 Oyster Point Blvd. #519
S. San Francisco, CA 94080

Dear Clay,

When our commercial building caught on fire in Redding California, I realized this will be challenging on so many levels. The fact that we live in Washington State made the handling of our loss nearly impossible for us. Your company provided the exact services that my family needed to handle our insurance claim. Amazingly, you delivered everything that was promised and so much more. From the start, Allied Insurance fought us on all aspects of our claim. Your team fought for us at every turn and helped us recover more money than I would have thought possible on our claim. Clay, you and the entire Greenspan Adjusters International team kept our best interests in mind and made sure Allied Insurance paid for everything that was covered under our policy. From Code Upgrades to Debris removal, you made sure that we received the money that was owed to us. Our fire damaged building has been rebuilt and it looks amazing. Thank you The Greenspan Co./Adjuster International for taking such good care of our claim.

Sincerely,

A handwritten signature in dark ink, appearing to be 'D. Christensen', with a long horizontal line extending to the right.

Darwin Christensen