



ALL PURPOSE EXPERTS

137 S. Center
Turlock, CA 95380
Bus. (209) 632-3935 Fax (209) 634-8901

APRIL 13, 1999

TO: THE GREENSPAN COMPANY

RE: SCOTT DUVAL AND KATHRYN COLEMAN

I WOULD LIKE TO EXTENDED MY DEEPEST APPRECIATION FOR THE EFFORTS SCOTT DUVAL AND KATHRYN COLEMAN MADE ON MY BEHALF. WITHOUT THEIR EFFORTS I WOULD NOT HAVE BEEN ABLE TO PULL THROUGH WITH THIS WHOLE DEVISTATING DISASTER. WE THOUGHT WE FACED THE WORSE POSSIBLE WHEN WE HAD THE FIRE THAT TOTALLED OUR OFFICE. WE NEVER CONSIDERED THAT DEALING WITH THE INSURANCE COMPANY WOULD BE A BIGGER ORDEAL. THEIR EFFORTS ARE TREMENDOUSLY APPRECIATED. THEY WILL BE IN MINE AND MY FAMILY'S PRAYERS DAILY. AND I ASSURE YOU I WILL RECOMMEND THEM AND YOUR COMPNY TO ALL MY FAMILY, FRIENDS, AND CLIENTS.

GOD BLESS THEM AND YOUR COMPANY ALWAYS.

A handwritten signature in cursive script that reads "Mary C. Lewis".

MARY C LEWIS
APEX TRAVEL SERVICE

P.S. ONE MORE THING THAT I MUST SAY IS THAT THEY NEVER GAVE-UP EVEN WHEN I ALMOST DID! THANK-YOU.