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July 25, 2007

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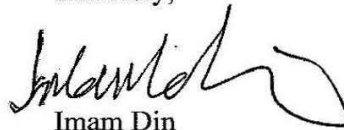
RE: Fire Loss at Commercial Building in Berkeley

We cannot thank you and your company enough for the hard work that you did on our fire claim. We own numerous properties in the Bay Area. Our Berkeley property had a huge fire that caused a lot of damage to our building. If you remember, initially I was hesitant to hire your services to help me adjust my difficult claim with the insurance company. Retaining your services was the best thing we did.

We did not understand a lot of the policy issues like replacement cost, depreciation, and co-insurance penalties. We felt that the insurance company was not on our side. We were very lucky to have you on our side protecting our interests. And, the cost of your firm's services at 9% of the settlement was a great investment, considering that we settled our claim at policy limits and we were able to go back with a bigger and better building. You did a fantastic job!

We really appreciate all your hard work and highly recommend you and your firm. Please feel free to utilize us as a reference for any potential client.

Sincerely,


Imam Din