



201 East Green Drive - Space G-LL
High Point, NC 27260
Telephone: 336/889-9067
FAX: 336/889-9069

August 18, 1999

Mr. Karl Denison
Executive Vice President
Goodman-Gable-Gould/Adjusters International
133 Rollins Avenue
Rockville, MD 20852-4004

Dear Karl:

Enclosed is a copy of the check for the final claim payment. Please submit your billing for fees so that we can complete the process. Upon receipt and final review, we will make payment for your unpaid fees. Once again, it was a pleasure working with you and Lou.

Very truly yours,

A handwritten signature in black ink, appearing to read "Jim Hawes". The signature is stylized with a large, sweeping initial "J".

Jim Hawes
Chief Operating Officer

Enclosure

JH:ahb:230C