



**Elizabeth Arden**  
Red Door  
Hair & Beauty Spa

Mr Nicholas Balcombe  
Adjusters International Inc  
24 Plympton Street  
London  
NW8 8AB

12<sup>th</sup> July 1999

Dear Mr Balcombe,

**Re: Fire Loss – 4<sup>th</sup> March 1998**

Now matters have been finally resolved with our insurance company, I thought I would take the opportunity of writing to you to thank you for all your efforts and assistance throughout this difficult claim.

We would have had much difficulty in handling the various complex issues without your good office, and we would be more than happy to recommend you to other companies who have similar incidents in the future.

Once again, many thanks for your assistance.

Yours sincerely,

David Bell  
**Financial Director**