General Partner of

Dupont Plaza Associates Owner and Operator of The

DUPONT PLAZA HOTEL

1500 New Hampshire Avenue N.W. Washington, D.C. 20036 DUPONT PLAZA HOTEL, INC.

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October 13, 1993

Mr. Harvey Goodman Adjusters International 133 Rollins Avenue, Suite One Rockville, Maryland 20852-4004

RE: ELECTICAL - FIRE LOSS

Dear Harvey:

On behalf of the owners of the hotel I thank you for the job you and your firm did in the claim adjustment of the loss in excess of \$400,000.

There were two principal areas in which you excelled, they were -"Communications" and "Results." I was informed timely by you or your associates during every step of the adjustment process. You <u>always</u> returned my calls within a reasonable period. The results were the checks received in excess of \$400,000 an amount which without your assistance would probably have been significantly less.

Harvey, as you know I am a "bottom line" type person, I will sum up this letter by stating - You are the best I've seen in your profession. I would not hesitate to engage your services again and I would not hesitate to recommend you and/or your firm.

Please use me as a reference and feel free to have a prospective client call me with any questions they may have.

Thanks again.

Very truly yours Joséph S. Brown, Jr. Servior Vice President

JSB:e