

# DICE PROPERTIES

---

Chambersburg, Pa. 17201

May 21, 2001

Barry A. Flax  
Barry Goodman  
Eric N. Bernard  
Goodman-Gable-Gould/Adjusters International  
133 Rollins Avenue, Suite One  
Rockville, Maryland 20852

Gentlemen:

Just a note to say thank you for all your help in getting settlement for the fire in our building.

We know we would not have gotten the amount of the loss or finished nearly as quickly without your company's help and handling of this fire loss.

You were helpful with our many questions and items to deal with after such a loss.

Thank you both for your patience and guidance.

Sincerely,

A handwritten signature in black ink that reads "Glenn D. Dice, Catherine Dice". The signature is written in a cursive style with a large initial 'G' and 'C'.

Glenn and Catherine Dice