



November 17, 2000

Mr. Scott Davidson  
Adjusters International  
5454 La Sierra  
Suite #202  
Dallas, Texas 75231

Re: Ft. Worth Tower - Adjustment

Dear Scott:

The intent of this letter is to express my appreciation for your fine representation in the matter of our insurance claim on the Ft. Worth Tower.

On March 29<sup>th</sup> a level F-2 tornado struck our property, Bank One Tower of Ft. Worth. The effect of this storm was severe damage to our property as well as significant portions of the downtown area of Ft. Worth. This disaster was significantly far reaching to require the closure of much of the Ft. Worth Central Business District and buildings within it. The effects to our own building were such that the entire glass curtain wall of our 37-story building was destroyed, significant interior damage was sustained displacing all of our tenants and it became apparent that reconstruction would take more than a year to complete.

From the time of engagement and until the completion of our insurance settlement, Adjusters International provided us with every service needed to resolve an extremely complicated loss. Your diligence, professionalism and skill brought to us the support we needed to stabilize the property and successfully coordinate a large team of construction and disaster specialists.

We wish to offer our gratitude and the strongest possible commendation for your assistance.

Sincerely,

A handwritten signature in black ink, consisting of several overlapping loops and a long horizontal stroke extending to the right.

Ron Cherry  
President