

Condominium Iberia I
554 Calle Perseo
Urb. Altamira, San Juan PR

To: Scott Davidson, Principal
Adjusters International

August 31 1999

From: Board of Directors
Condominium Iberia I

Subject: Insurance Claim Services
Hurricane Georges (September 22, 1998)

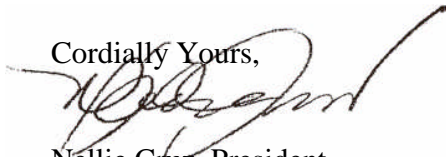
The 1999 Board of Directors wishes to extend its sincere thanks and commend, on behalf of all owners, commercial and residential, of Condominium Iberia I, you and all members of your organization for the professional services rendered to obtain an equitable insurance settlement. We commend Wendy L. Weber, William S. Cohn and Richard Powell for their untiring efforts on our behalf.

You and your team were instrumental in uncovering damages resulting from Hurricane Georges that were far from apparent to all owner's untrained eyes. Your team made frequent trips to Iberia I during all days and hours to ensure they performed a 100% inspection on all residential, commercial, building common, and recreational areas.

The process: including inspection of damages; compilation of a comprehensive report detailing those damages, along with the cost of repairs; presenting and negotiating those reported details with an insurance company's adjusters; to obtain a final and equitable settlement; is far and beyond the collective skills and knowledge of any volunteer Board of Directors.

We would recommend any condominium or business that suffers damages as a result of a natural disaster, to contract with your company to obtain a professional damage report resulting in an equitable insurance settlement, for a reasonable fee.

Cordially Yours,



Nellie Cruz, President
Board of Directors
Condominium Iberia I